



Automate your returns.

Loop + Londre Bodywear



Figures below represent annual averages.

39%

Additional retained revenue.

\$98K

Retained revenue from exchanges.

7.2K

Return volume.

“Overall, Loop has enabled us to save a significant amount of time previously spent on manual returns. Our workflow is efficient and our returns processing is seamless – creating a better customer experience for all.”

CLIENT SUPPORT
CARLY WATSON

COMPANY INFO:

Londre sustainably produces swimsuits with a minimalist aesthetic.

INDUSTRY: Swimwear

PREVIOUS SOLUTION: Return Magic

KEY LOOP FEATURES:

- Instant Exchanges
- Custom Rules
- Workflows

CHALLENGES:

- ‘Bracketing’ caused spikes in time consuming manual returns
- Previous returns solution couldn’t track current inventory
- Exchanges were complicated and manually processed
- Returns policy and process left customers confused leading to more email inquiries

SOLUTIONS:

- All returns are automated granting more time for business development
- Real-time inventory tracking increased likelihood of successful exchanges
- Additional capabilities to replace refunds like in-store credit
- Returns process is more intuitive decreasing email inquiries

LOOP RETURNS – CONFIDENTIAL

Transform your returns into *exchanges with Loop.*

BOOK A DEMO